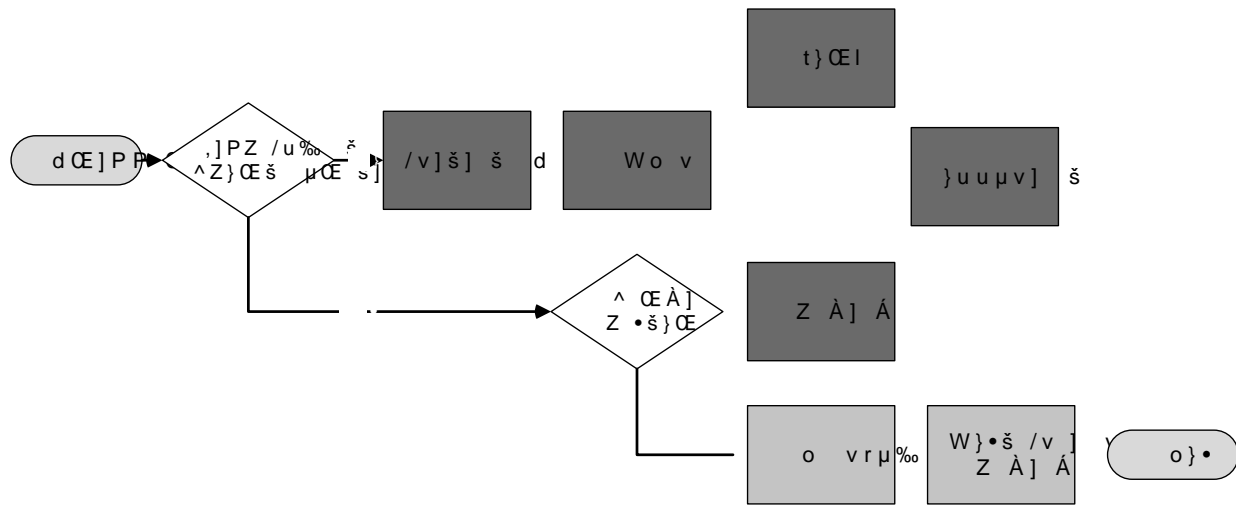


Process and Procedures

Incident Management Flow Diagram



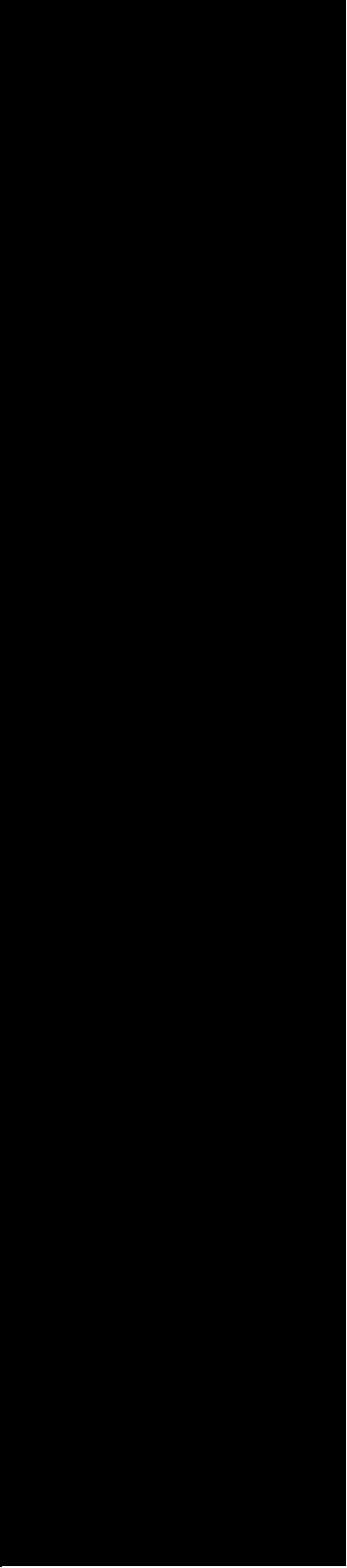
Incident Roles and Responsibilities

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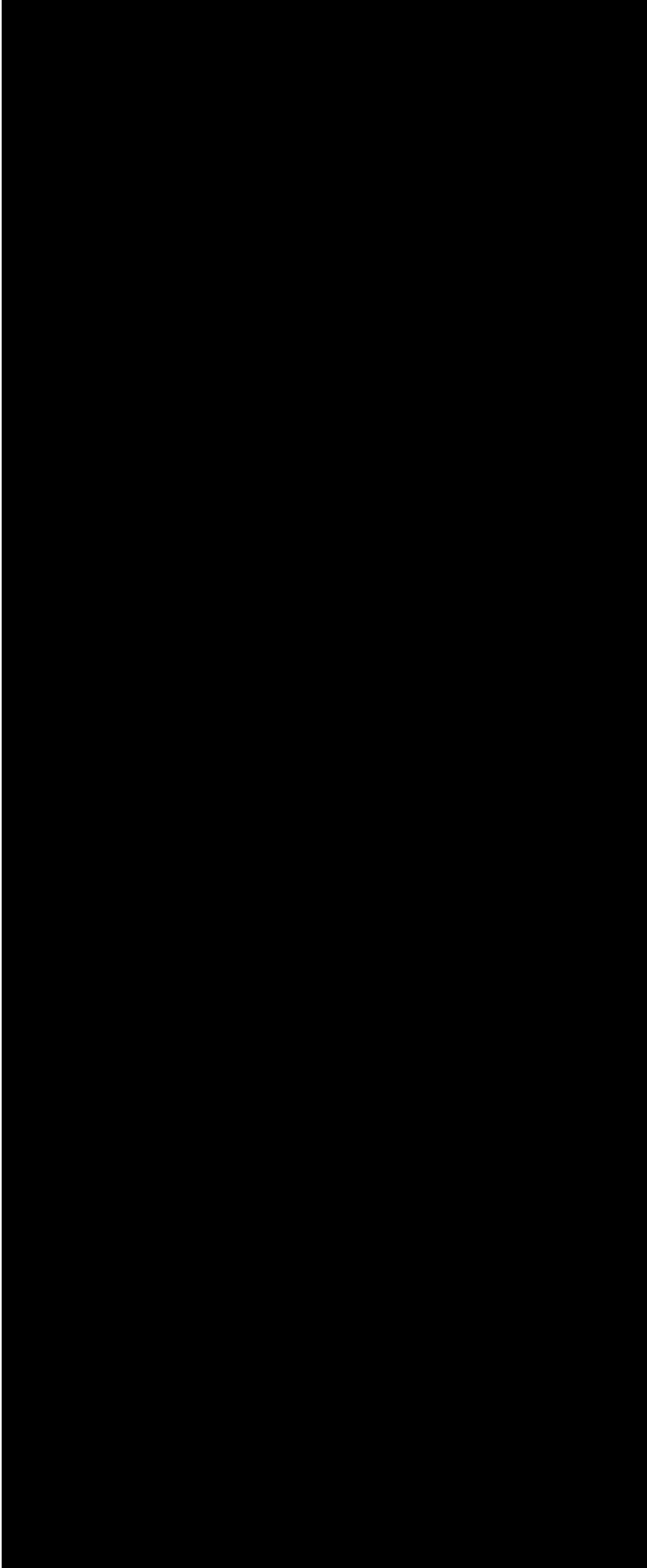
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